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### 1 [Communications of the ACM: Volume 51 Issue 12](#)

December 2008 Communications of the ACM  
**Publisher:** ACM

Full text available: [Digital Edition](#) , [Pdf](#) (6.91 MB)

[Additional Information: full citation](#)

**Bibliometrics:** Downloads (6 Weeks): 1289, Downloads (12 Months): 2810, Citation Count: 0

### 2 [Personalised hypermedia presentation techniques for improving online customer relationships](#)

[Alfred Kobsa](#), [Jürgen Koenemann](#), [Wolfgang Pohl](#)

March 2001 **The Knowledge Engineering Review** , Volume 16 Issue 2

**Publisher:** Cambridge University Press

[Additional Information: full citation, abstract, references, cited by](#)

**Bibliometrics:** Downloads (6 Weeks): n/a, Downloads (12 Months): n/a, Citation Count: 47

This article gives a comprehensive overview of techniques for personalised hypermedia presentation. It describes the data about the computer user, the computer usage and the physical environment that can be taken into account when adapting hypermedia ...

### 3 [Model-driven formative evaluation of exploratory search: A study under a sensemaking framework](#)

[Yan Qu](#), [George W. Furnas](#)

March 2008 **Information Processing and Management: an International Journal** , Volume 44 Issue 2

**Publisher:** Pergamon Press, Inc.

[Additional Information: full citation, abstract, references, index terms](#)

**Bibliometrics:** Downloads (6 Weeks): n/a, Downloads (12 Months): n/a, Citation Count: 0

The evaluation of exploratory search relies on the ongoing paradigm shift from focusing on the search algorithm to focusing on the interactive process. This paper proposes a model-driven formative evaluation approach, in which the goal is not the evaluation ...

**Keywords:** Exploratory search, Information seeking, Model-driven evaluation, Representation construction, Sensemaking

4 Privacy-enhanced sharing of personal content on the web



Mohammad Mannan, Paul C. van Oorschot

April **WWW '08:** Proceeding of the 17th international conference on World Wide Web 2008 Web

**Publisher:** ACM

Full text available: Pdf (283.13 KB)

Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

**Bibliometrics:** Downloads (6 Weeks): 108, Downloads (12 Months): 582, Citation Count: 0

Publishing personal content on the web is gaining increased popularity with dramatic growth in social networking websites, and availability of cheap personal domain names and hosting services. Although the Internet enables easy publishing of any content ...

**Keywords:** access control, circle of trust, privacy, sharing

5 How knowledge workers use the web



Abigail J. Sellen, Rachel Murphy, Kate L. Shaw

April **CHI '02:** Proceedings of the SIGCHI conference on Human factors in computing systems: Changing our world, changing ourselves 2002

**Publisher:** ACM

Full text available: Pdf (425.34 KB)

Additional Information: [full citation](#), [abstract](#), [references](#), [cited by](#), [index terms](#)

**Bibliometrics:** Downloads (6 Weeks): 26, Downloads (12 Months): 244, Citation Count: 33

We report on a diary study of how and why knowledge workers use the World Wide Web. By examining in detail a complete two-day set of Web activities from each of 24 people, we construct a framework with which to describe the different tasks knowledge ...

**Keywords:** World Wide Web, appliances, diary study, knowledge workers, mobile technology, taxonomy

6 [Keysurf: a character controlled browser for people with physical disabilities](#)



[Leo Spalteholz](#), [Kin Fun Li](#), [Nigel Livingston](#), [Foad Hamidi](#)

April **WWW '08**: Proceeding of the 17th international conference on World Wide Web 2008

**Publisher:** ACM

Full text available: Pdf (719.93 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

**Bibliometrics:** Downloads (6 Weeks): 23, Downloads (12 Months): 174, Citation Count: 0

For many users with a physical or motor disability, using a computer mouse or other pointing device to navigate the web is cumbersome or impossible due to problems with pointing accuracy. At the same time, web accessibility using a keyboard in major ...

**Keywords:** keyboard access, web accessibility, web navigation

7 [A study of student notetaking and software design implications](#)

[Yolanda Jacobs Reimer](#), [Erin Brimhall](#), [Laurie Sherve](#)

January **WBE'06**: Proceedings of the 5th IASTED international conference on Web-based education 2006

**Publisher:** ACTA Press

Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

**Bibliometrics:** Downloads (6 Weeks): n/a, Downloads (12 Months): n/a, Citation Count: 0

Students in higher education are now expected to gather and assimilate information from a wide variety of electronic sources-most prominently the World Wide Web-to accomplish many of their academic tasks. These tasks include downloading and annotating ...

**Keywords:** electronic notebooks, student notetaking, user studies

8 [An evaluation of landmarks for re-finding information on the web](#)



[Bonnie MacKay](#), [Melanie Kellar](#), [Carolyn Waters](#)

April **CHI '05**: CHI '05 extended abstracts on Human factors in computing systems 2005

**Publisher:** ACM

Full text available: Pdf (243.16 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [cited by](#), [index terms](#)

**Bibliometrics:** Downloads (6 Weeks): 9, Downloads (12 Months): 61, Citation Count: 4

Re-finding information on the Web is a common yet often time consuming and challenging task. Even with the use of traditional bookmarks, which allow users to return to a previously visited page, it can be hard to re-find facts within that page. Furthermore, ...

**Keywords:** bookmarks, landmarks, re-finding, re-visitation, tasks, web

9 [The ScratchPad: sensemaking support for the web](#)



David Gotz

May **WWW '07: Proceedings of the 16th international conference on World Wide Web**  
2007 Web

**Publisher:** ACM

Full text available: Pdf (1.16 MB)

Additional Information: [full citation](#), [abstract](#), [references](#), [cited by](#), [index terms](#)

**Bibliometrics:** Downloads (6 Weeks): 7, Downloads (12 Months): 58, Citation Count: 1

The World Wide Web is a powerful platform for a wide range of information tasks. Dramatic advances in technology, such as improved search capabilities and the AJAX application model, have enabled entirely new web-based applications and usage patterns, ...

**Keywords:** WWW, sensemaking, visual analytics, web browser

10 [Investigating the information-seeking behaviour of academic lawyers: From Ellis's model to design](#)

Stephann Makri, Ann Blandford, Anna L. Cox

March **Information Processing and Management: an International Journal**,  
2008 Volume 44 Issue 2

**Publisher:** Pergamon Press, Inc.

Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

**Bibliometrics:** Downloads (6 Weeks): n/a, Downloads (12 Months): n/a, Citation Count: 0

Information-seeking is important for lawyers, who have access to many dedicated electronic resources. However there is considerable scope for improving the design of these resources to better support information-seeking. One way of informing design is ...

**Keywords:** Attorney, Behaviour, Digital library, Ellis, HCI, Information-seeking models, Legal

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